



ASSISTANT HOSPITALITY MANAGER

An exciting opportunity has arisen for an Assistant Hospitality Manager to join Middlesbrough Football Club to provide Duty Management for Conference & Events and Hospitality operations

THE ROLE:

- To induct, train and develop staff to ensure the hospitality team deliver and achieve high standards of performance. To also ensure staff are trained in all business and legal requirements
- To ensure all activities comply with necessary hygiene and safety standards
- To maintain presentation standards of cleanliness within each work area
- To ensure set up and breakdown is planned accordingly around MFC business requirements, reviewing logistical requirements in line with H&S standards and policies
- To manage stock control of CCG and consumables within the Hospitality department
- To manage all quarterly stocktakes and report any discrepancies
- To perform regular equipment checks and supply needs are checked and discrepancies reported
- To ensure all appropriate records are maintained in accordance with the business and legal requirements
- To ensure all staffing and products effectively used, monitored and controlled balancing budgetary requirements and customer needs
- To ensure that staffing rotas are completed in line with MFC budget and business requirements
- To plan, track and control expenditure so it stays within budget as directed by Hospitality Services Manager and C&E Services Manager

CANDIDATES SHOULD:

- Have proven experience within hospitality industry service and standards
- Have knowledge of hospitality and/or conference and events sector
- Exhibit proven knowledge of budgetary control to manage targets as directed by C&E and Hospitality Services Managers
- Take pride in their work, appearance and punctuality
- Have a minimum of 3 years 'front of house' experience in training, conference & events or hospitality environment
- Have experience in delivering people and process change as directed by SMT
- Be flexible to offer support on Match Days as required.

If you would like to be part of a committed team and you demonstrate MFC's core value behaviours, please e-mail your CV to recruitment@mfc.co.uk quoting reference MFC/AHM

CLOSING DATE: 31 JANUARY 2025

HONESTY & INTEGRITY
DO THE RIGHT THING

HUMILITY
SHOW A
WILLINGNESS
TO LEARN
DEVELOP
AND GROW

INCLUSION
PROVIDING
OPPORTUNITIES
FOR ALL

LOYALTY
COMMITTED
TO SHARED
SUCCESS

RESPECT
VALUING
EACH OTHER
AND OUR
ENVIRONMENT

TEAMWORK
WORKING
TOGETHER
TO ACHIEVE
OUR GOALS





MFC is an equal opportunities employer and positively encourages applications from suitably qualified and eligible candidates regardless of sex, race, disability, age, sexual orientation, gender reassignment, religion or belief, marital status, or pregnancy and maternity.

MFC is also committed to the safeguarding of vulnerable groups.

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