



SUPPORTER SERVICES ACTIVITY TEAM MEMBER (MATCH DAY)

We have a number of vacancies for season 2024/25 to join our Supporter Services Activity Team providing a memorable match experience to our supporters.

Our ideal candidates will be professional, enthusiastic, friendly and self-motivated as they will play an important role in providing an entertaining, engaging and safe environment for our supporters. The role would suit those wanting to work in education or working towards a teaching degree.

Under the direction of the Supporter Services Management Team, the main responsibilities of the role include:

- Delivering a supporter engagement programme involving various activities, in particular in the following areas:
 - Generation Red Family Zone
 - FanZone
 - Matchday Sensory Room and Subs Bench
 - 12th Man Bar
 - Matchday Experiences
 - Pitchside activities
- Attending briefings and training sessions

You will also need to have:

- A minimum of 2 years working with young people within an activity-based organisation (i.e. school, junior football, youth club, etc).
- Excellent communication skills and able to engage with our supporters.
- The ability to work as part of a team and be willing to work independently.
- Excellent organisational skills and be able to work to time schedules.

You will be required to work all first team home matches, including evening games and some non-match day activities at the Riverside Stadium. The role may also include working some Middlesbrough Women's fixtures, however this would be communicated to you beforehand.

Please note that this post falls within the scope of 'regulated activity' and is exempt from the Rehabilitation of Offenders Act (1974). Successful applicants will be required to undertake an Enhanced Disclosure & Barring Service (DBS) check and are required to declare any convictions, cautions, reprimands and final warnings that are not 'protected' as defined by the Rehabilitation of Offenders (Exemptions) Act 1975.

If you would like to be part of a committed team and can demonstrate MFC core value behaviours, please contact recruitment@mfc.co.uk to request an application form.

CLOSING DATE: FRIDAY 21 JUNE 2024

INTERVIEWS WILL BE HELD W/C 8 JULY 2024

SUCCESSFUL CANDIDATES WILL BE EXPECTED TO ATTEND AN INDUCTION TO BE HELD W/C 22 JULY 2024

MFC is an equal opportunities employer and positively encourages applications from suitably qualified and eligible candidates regardless of sex, race, disability, age, sexual orientation, gender reassignment, religion or belief, marital status, or pregnancy and maternity.

MFC is also committed to the safeguarding of vulnerable groups.

HONESTY & INTEGRITY
DO THE RIGHT THING

HUMILITY
SHOW A
WILLINGNESS
TO LEARN
DEVELOP
AND GROW

INCLUSION
PROVIDING
OPPORTUNITIES
FOR ALL

LOYALTY
COMMITTED
TO SHARED
SUCCESS

RESPECT
VALUING
EACH OTHER
AND OUR
ENVIRONMENT

TEAMWORK
WORKING
TOGETHER
TO ACHIEVE
OUR GOALS

